

# When do I have to pay my stay?

## PAYMENT



The payment of your stay at the campsite must be done **within 2 days after your arrival**.

For short stays the payment must be made no later than the day before departure.

The **cash-desk is open from 8 to 12 a.m. and from 4 to 7 p.m.** Outside this time it is not possible to make any payment.

# How it works with the check-out at the departure day?

## FINAL CLEANING



We kindly ask you to take the **rubbish** away and to throw it in the containers located by garbage stations indicated on the camping map.

The **accommodation must be left as you have found it at your arrival**: the inventory, the kitchen, the bathroom, the floors have to be left clean.

In case you decide to pay for the **final cleaning**, the cleaning fees do not include the washing-up of the crockery and kitchen utensils, the sink and the stove which must therefore be left in a clean state.

# What should I hand in at the check-out?

## CHECK-OUT WHERE?

The check-out is between **8 a.m. and 10 a.m.** Guests have to come to the reception, **to the check-in counter at the last window (see the reception picture with the arrow indicating the counter)**, with:

1. the **key of your accommodation**;
2. the **card of the air-conditioning**, if received;
3. all the **PAYCARDS** you received. The outstanding amount will be refunded in cash, directly at this counter. You don't need to go to the cash-desk.
4. the **receipt of the deposit** you paid at the arrival.

Following an inspection of the accommodation, the deposit will be refunded in cash.

Presence within the campsite is permitted **until 12:00 p.m.**



1.



2.



3.



4.

